

Privacy Policy



ORBIT OPTION

These Terms and Conditions ("Terms") govern the use of services provided by **Orbit Option Ltd** ("Company," "we," "our," or "us"). By opening an account, accessing, or using our platform or services, you confirm your agreement to be legally bound by these Terms.

This Privacy Policy explains how Orbit Option Ltd collects, processes, stores, protects, and shares personal data in accordance with applicable data protection laws and international compliance standards.

1. DATA WE COLLECT

Orbit Option Ltd may collect and process the following categories of personal data:

1.1 Identity Data

- Full name
- Date of birth
- Gender
- Passport, national ID, or driver's license details
- Photograph

1.2 Contact Data

- Residential and billing address
- Email address
- Telephone numbers

1.3 Financial and Banking Data

- Bank account details
- Payment card information (card number, holder name, expiration date, CVV)
- Payment wallet details
- Tax identification numbers

1.4 Transaction Data

- Deposit and withdrawal history
- Trading activity
- Profits and losses
- Account balances

1.5 Technical Data

- IP address
- Browser type and version
- Operating system
- Device information
- Cookies

1.6 Profile and Usage Data

- Account details
- Username and password
- Preferences and feedback
- Registration date
- Account activity history
- Website interaction and IP history

1.7 Marketing Data

- Communication preferences
- Marketing opt-in or opt-out status

1.8 Sensitive Data (Where Applicable and Lawful)

- Religious beliefs
- Income data
- Biometric data
- Criminal history

Sensitive data is processed only when strictly necessary and in compliance with applicable laws.

1.9 Compliance and KYC Data

- Education level
- Employment status
- Trading experience
- Identity documents
- Utility bills
- Passport or driver's license copies

1.10 Economic Profile Data

- Occupation
- Investment objectives
- Income and net worth
- Source of funds

1.11 Location and Audio Data

- Country and regional settings
- Time zone
- Interface language
- Call recordings between the client and the Company

2. HOW WE COLLECT DATA

2.1 Direct Interactions

We collect personal data when clients:

- Register for an account;
- Subscribe to updates;
- Participate in promotions;
- Request marketing materials;
- Contact customer support.

2.2 Automated Technologies

We collect certain data automatically through:

- Cookies;
- Device microdata;
- Usage analytics tools.

Clients may opt out of non-essential data collection by adjusting browser settings or contacting support at:

support@orbitoption.com

2.3 Aggregated Data

We may generate anonymized statistical or aggregated data derived from personal data for analytical and performance purposes (e.g., percentage of users accessing specific features).

Aggregated data does not directly identify individuals.

3. PURPOSES AND LEGAL BASIS FOR PROCESSING

We process personal data based on the following legal grounds:

3.1 Contract Execution

- Registering clients
- Providing trading services
- Processing transactions
- Managing accounts

3.2 Legal Obligations

- Compliance with AML/KYC regulations
- Fraud prevention
- Regulatory reporting

- Tax and accounting requirements

3.3 Legitimate Interests

- Improving services and platform performance
- Protecting business operations
- Preventing fraud and abuse
- Personalizing user experience

3.4 Consent

- Sending marketing communications
- Sharing data with third parties (where required)
- Processing optional or additional data

All data is processed lawfully, transparently, proportionally, and securely, ensuring accuracy, integrity, and confidentiality.

4. ACTIONS AGAINST NON-COMPLIANCE

The Company reserves the right to:

- Suspend accounts providing false or incomplete information, requiring correction within five (5) business days;
- Block accounts and report to authorities in cases of suspected fraud, money laundering, or unauthorized data access;
- Restrict services for clients failing to update changed personal data within seven (7) days;
- Terminate accounts of individuals under 18 years of age or misrepresenting their identity;
- Remove marketing privileges for clients violating consent preferences.

5. DATA SHARING

5.1 Internal Access

Personal data is processed only by authorized employees or affiliates on a strict need-to-know basis.

5.2 Third Parties

We may share personal data with:

- IT service providers;
- Payment processors;
- Analytics providers;
- Regulatory or governmental authorities (when legally required);

- Entities involved in business restructuring (e.g., mergers or acquisitions).

All third parties are bound by confidentiality agreements and data protection obligations.

5.3 Safeguards

We ensure third parties comply with:

- Applicable data protection laws;
- GDPR standards (where applicable);
- Local data protection regulations;
- Secure data handling protocols.

6. DATA RETENTION

6.1 Retention Period

- Client data is retained for seven (7) years after termination of the contractual relationship to meet legal, tax, and accounting requirements.
- Certain operational data may be retained for thirty (30) business days unless otherwise required by law.

6.2 Secure Deletion

After expiration of retention periods:

- Data is securely destroyed;
- Third parties are instructed to delete corresponding records.

7. CLIENT RIGHTS

Clients have the following rights, subject to legal limitations:

7.1 Right of Access

Request a copy of personal data via the “Access My Data” feature or by contacting support.

7.2 Right to Rectification

Request correction of inaccurate or incomplete data.

7.3 Right to Deletion

Request deletion of personal data via the “Delete My Account” option, subject to legal retention obligations.

7.4 Right to Restriction

Request limitation of data processing in specific circumstances.

7.5 Right to Portability

Request data in a structured, machine-readable format, where technically feasible.

7.6 Right to Object

Object to processing based on legitimate interests.

7.7 Right to Withdraw Consent

Withdraw consent for marketing or third-party data sharing at any time.

7.8 Right to Lodge a Complaint

Submit a complaint to a competent data protection authority.

Requests must be sent to:

support@orbitoption.com

using the registered email address. The Company will respond within thirty (30) days, extendable for complex cases.

8. DATA SECURITY

8.1 Security Measures

Orbit Option Ltd implements:

- Encryption technologies (e.g., Transport Layer Security – TLS);
- Pseudonymization techniques;
- Secure data centers;
- Access control mechanisms;
- Monitoring of employee activity.

8.2 Client Responsibility

Clients are responsible for:

- Safeguarding usernames and passwords;
- Immediately notifying the Company of unauthorized access.

8.3 Breach Response

In case of suspected data breaches:

- Immediate internal investigation will be conducted;
- Clients will be notified when legally required.

9. CONTACT DETAILS

For privacy-related inquiries or to exercise your rights, contact:

Email: support@orbitoption.com
(Using your registered email address)

10. POLICY UPDATES

Orbit Option Ltd may update this Privacy Policy at its discretion.

Changes will be published on the official website and shall take effect immediately or as specified.

Continued use of the platform constitutes acceptance of the updated Policy.

11. CLIENT CONSENT

By using the Company's services, clients:

- Confirm acceptance of this Privacy Policy;
- Acknowledge the purposes and legal basis of data processing;
- Agree to the Company's strict data protection and compliance measures.